

# FY16 Learning Maps

Office 365  
including Skype for Business

# Background

Office 365 comes in multiple flavors:

- Home
- Enterprise
- Government Agencies
- Academic Institutions
- Nonprofit Organizations

Enterprise is most suited for Enterprise Customers and sold under multiple plans each comprising of a set of features. The plans being:

- Business Essentials
- Business
- Business Premium
- Enterprise E1
- Enterprise E2
- Enterprise E3
- Enterprise E4

[Office 365 Service Comparison](#) to filter and compare the features of Office 365 plans, Office 365 services, and on-premises products. You could use Excel Online to work with the full size workbook from within the browser.

# Office 365 Key Features

Available As part of Office 365 Enterprise Plans	Standalone Offering	Related On-Prem Product
Office Applications - – Word, Excel, PowerPoint, Outlook, OneNote, Publisher, Skype for Business & Access	Office Online (Free) Office 365 Personal Office 365 Home	Office 2013
File Storage and Sharing	OneDrive for Business	-
Business Class Email, Calendar Contacts Voicemail integration (Unified Messaging)	Exchange Online	Exchange Server 2013
Online Meetings Enterprise Voice	Skype for Business Online (was Lync Online)	Skype for Business Server 2015 (Next version of Lync Server 2013)
Collaboration, Search, Content Management, BI (Excel Services, Scorecard, Dashboard), Business Solutions (Access Services, Visio Services, Workflow,...) , Apps	SharePoint Online	SharePoint Server 2013
Corporate Social Networking	Yammer	-
Search and Discovery – Office Delve	-	-
Excel for Business Analytics: Power Query, Power Pivot, Power View, Power Map	Office 365 ProPlus	Office 2013, Excel 2013
Excel for Business Analytics: Power BI	Power BI (Free) Power BI Pro	-
-	Project Pro for Office 365 Project Online	Project Server, Project Professional, Project Standard

- [Office 365 Services Descriptors](#) The topics in this library provide detailed descriptions of the services and features that are available with Office 365.
- [Plans and Pricing](#)

# Learning Map Overview

Common Resources Across Roles and Skill Level:  
[Office 365 Yammer Network](#)  
[Office 365 Roadmap](#)

			TECHNICAL	
Level	Sales	Pre Sales	Development	Deploy / Manage
Conversant	<a href="#">Drumbeat Start</a> , <a href="#">Modern Workplace</a>		<a href="#">Office 365 Summit Readiness</a> , <a href="#">Ignite On Demand</a> , <a href="#">Office 365 Technical on MPN</a> <a href="#">Yammer</a> <a href="#">Skype for Business</a>	
	<a href="#">Office 365 Sales on MPN</a> <a href="#">Communications Sales on MPN</a> <a href="#">Collaboration and Content Management Sales on MPN</a> <a href="#">Messaging Sales on MPN</a> <a href="#">Collaboration and Content Presales on MPN</a> <a href="#">Communications Presales on MPN</a> <a href="#">Messaging Presales on MPN</a> <a href="#">OneDrive for Business on MPN</a>		<a href="#">Microsoft Power BI on MPN</a> , <a href="#">www.PowerBI.com</a> <a href="#">Yammer Webinars</a> , <a href="#">Yammer Admin Center</a> <a href="#">What's New in Skype for Business</a> <a href="#">Office 365 on MVA</a>	
Proficient	<a href="#">Drumbeat Grow</a> <a href="#">Microsoft Office Demos</a>		<a href="#">Developer for Office 365 on MPN</a> <a href="#">Office Developer Documentation</a>	<a href="#">IT Professional for Office 365 on MPN</a> <a href="#">MCSA Office 365</a>
	<a href="#">Drumbeat Optimize</a>		<a href="#">Office Developer Documentation</a> <a href="#">Office 365 MSDN Forums</a> <a href="#">Office 365 Blogs</a> <a href="#">Office 365 Development – Training</a> <a href="#">Office 365 Development – Events</a> <a href="#">Office – Dev Center – Lync</a> <a href="#">Office – Dev Center – Exchange</a> <a href="#">Office – Dev Center – SharePoint</a> <a href="#">SharePoint Developer on MPN</a> <a href="#">Power BI Blog on MSDN</a> <a href="#">Yammer Developer Center</a>	<a href="#">Office 365 Summit Readiness</a> , <a href="#">Ignite On Demand</a> , <a href="#">Office 365 Summit Readiness</a> <a href="#">Stack Overflow</a> <a href="#">Yammer Admin Guide</a>
Expert		Follow the Technical Path	<a href="#">MCSD – SharePoint Applications</a>	<a href="#">MCSE – Messaging</a> <a href="#">MCSE – Communications</a> <a href="#">MCSE - SharePoint</a>

\*1-EP Readiness. To be planned based on demand and prioritization for the initiative

# Certification Paths

## Microsoft Certified Solutions Associate MCSA: Office 365

LEVEL  
2

Passing two exams achieves an MCSA certification.



### COURSE 20346 EXAM 346

#### Managing Office 365 Identities and Requirements

- Provision Office 365
- Plan and Implement Networking and Security in Office 365
- Manage Cloud Identities
- Implement and Manage Identities by Using DirSync
- Implement and Manage Federated Identities [Single Sign-On (SSO)]
- Monitor and Troubleshoot Office 365 Availability and Usage

### COURSE 20346 EXAM 347

#### Enabling Office 365 Services

- Manage Clients and End-User Devices
- Provision SharePoint Online Site Collections
- Configure Exchange Online and Lync Online for End Users
- Plan for Exchange Online and Lync Online

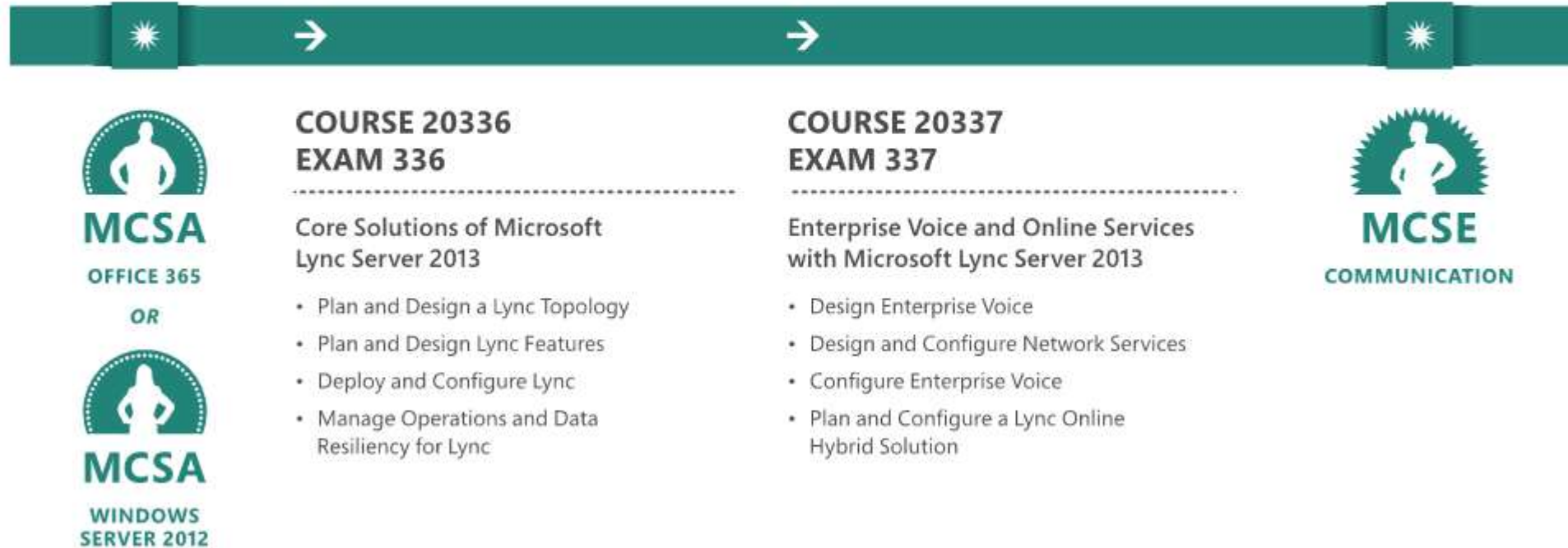


# Certification Paths

## Microsoft Certified Solutions Expert **MCSE: Communication**

LEVEL  
**3**

Passing both exams is required to achieve MCSE certification.



Additional relevant Exam: [74-338](#): Lync 2013 Depth Support Engineer

# Certification Paths

## Microsoft Certified Solutions Expert MCSE: Messaging

LEVEL  
3

Passing both exams is required to achieve MCSE certification.



**MCSA**

OFFICE 365

OR



**MCSA**

WINDOWS  
SERVER 2012

### COURSE 20341 EXAM 341

#### Core Solutions of Microsoft Exchange Server 2013

- Plan, Install, Configure, and Manage Transport
- Install, Configure, and Manage the Mailbox Role
- Plan, Install, Configure, and Manage Client Access
- Design and Manage an Exchange Infrastructure

### COURSE 20342 EXAM 342

#### Advanced Solutions of Microsoft Exchange Server 2013

- Configure, Manage, and Migrate Unified Messaging
- Design, Configure, and Manage Site Resiliency
- Troubleshooting
- Configure and Manage Compliance, Archiving, and Discovery Solutions
- Implement and Manage Coexistence, Hybrid Scenarios, Migration, and Federation



**MCSE**

MESSAGING

# Certification Paths

## Microsoft Certified Solutions Expert **MCSE: SharePoint**

LEVEL  
**3**

Passing both exams is required to achieve MCSE certification.



**MCSA**

OFFICE 365

OR



**MCSA**

WINDOWS  
SERVER 2012

### **COURSE 20331 EXAM 331**

Core Solutions of Microsoft SharePoint  
Server 2013

- Design a SharePoint Topology
- Plan Security
- Install and Configure SharePoint Farms
- Create and Configure Web Applications and Site Collections
- Maintain a Core SharePoint Environment

### **COURSE 20332 EXAM 332**

Advanced Solutions of Microsoft  
SharePoint Server 2013

- Plan Business Continuity Management
- Plan a SharePoint Environment
- Upgrade and Migrate a SharePoint Environment
- Create and Configure Service Applications
- Manage SharePoint Solutions, BI, and Systems Integration



**MCSE**

SHAREPOINT



# Certification Paths

## Microsoft Certified Solutions Developer **MCS D: SharePoint Applications**



Passing all four exams is required to achieve MCS D certification.



### **COURSE 20480 EXAM 480\***

Programming in HTML5 with JavaScript and CSS3

- Implement and Manipulate Document Structure and Objects
- Implement Program Flow
- Access and Secure Data
- Use CSS3 in Applications

*\*See page 56 for available exam substitutions.*

### **COURSE 20486 EXAM 486**

Developing ASPNET MVC Web Applications

- Design the Application Architecture
- Design the User Experience
- Develop the User Experience
- Troubleshoot and Debug Web Applications
- Design and Implement Security

### **COURSE 20488 EXAM 488**

Developing Microsoft SharePoint Server 2013 Core Solutions

- Plan and Design SharePoint Sites
- Implement Authorization and Authentication
- Access and Manage Data
- Implement SharePoint Solutions
- Implement the User Experience and Information Architecture
- Create Business Processes
- Create Office Applications

### **COURSE 20489 EXAM 489**

Developing Microsoft SharePoint Server 2013 Advanced Solutions

- Design and Implement Search
- Implement Business Connectivity Services
- Implement User Profiles and Customize Social Workload
- Implement Enterprise Content Management and Web Content Management
- Design for Performance and Troubleshooting
- Implement Managed Metadata Service



# Learning Map – Getting Started

Training	Level	Role(s)	Description	Getting Started
<a href="#">Modern Workplace</a>	Conversant	Sales, Presales	Customer Stories, On-Demand Webcasts	Self service via products.office.com
<a href="#">Drumbeat Start</a>	Conversant	Sales, Presales	On Demand Video Sessions to help amplify Office 365 Sales	Login using your MPN Credentials to access On Demand Content
<a href="#">Drumbeat Grow</a> <a href="#">Drumbeat Optimize</a>	Proficient	Sales, Presales	In-person workshops	To be announced via the Drumbeat site access via MPN Credentials
<a href="#">Office 365 Summit Readiness</a> <a href="#">Ignite On Demand</a>	Conversant, Proficient, Expert	Technical	Documents, Slides, PDF In Person Events	Self service via the website
<a href="#">Office 365 Yammer Network</a>	Conversant, Proficient, Expert	Sales, Presales, Technical	Get advise and share best practices with thousands of Office 365 Customers. 60K members, 100+ Groups	Join the Office 365 Yammer Network to participate
<a href="#">Office 365 Sales on MPN</a> <a href="#">OneDrive for Business on MPN</a>	Conversant, Proficient	Sales, Presales	On Demand Video Sessions, Sales Assessment	Sign in to MPN and navigate to the learning path Training Link
<a href="#">Office 365 Technical on MPN</a>	Conversant	Technical	On Demand Video Sessions, Technical Assessment	Sign in to MPN and navigate to the learning path Training Link
<a href="#">IT Professional for Office 365 on MPN</a> <a href="#">SharePoint Online on MPN</a>	Proficient	Technical	On Demand Video Sessions, Guides	Sign in to MPN and navigate to the learning path Training Link.
<a href="#">Developer for Office 365 on MPN</a> <a href="#">SharePoint Developer on MPN</a>	Proficient	Technical	On Demand Video Sessions,	Sign in to MPN and navigate to the learning path Training Link.
<a href="#">MCSA Office 365</a> <a href="#">MCSE – Messaging</a> <a href="#">MCSE – Communications</a> <a href="#">MCSE - SharePoint</a> <a href="#">MCSD – SharePoint Applications</a>	Proficient/ Expert	Technical – Develop / Deploy / Manage	On Demand Video Sessions, In-Person Training (\$), Certifications	Sign in to MPN and navigate to the learning path Training Link. For in-person training contact your local training partners
<a href="#">Skype for Business</a> , <a href="#">What's New in Skype for Business</a>	Conversant, Proficient	All	Introduction to Skype for Business What's New Series – 4 hours of learning	Self Service via website
<a href="#">Office 365 on MVA</a>	All	Technical	Courses on Office 365 on Microsoft Virtual Academy	Self Service via website

# Learning Map – Getting Started

Training	Level	Role(s)	Description	Getting Started
<a href="#">Office Developer Documentation</a>	Proficient	Technical – Development	Develop using Office 365. Technical documentation	Self Service via website
<a href="#">Office 365 Development –Training</a>	Proficient, Expert	Technical – Development	On-Demand Video sessions including key sessions from marquee events	Self service via dev.office.com
<a href="#">Office 365 Development – Events</a>	Proficient, Expert	Technical – Development	In-Person Events, Devcamps, Third party events, Recent events	Navigate via the Events link to specific event pages for register for the free or paid.
<a href="#">Office 365 Roadmap</a>	All	Sales, Presales, Technical	Roadmap updates	Self service from the site.
<a href="#">Stack Overflow</a>	Proficient, Expert	Technical	Ask the deep technical questions to a world-wide set of developers deeply engaged in Office and SharePoint development	Self service via the site
<a href="#">Office 365 MSDN Forums</a>	All	Technical – Development	Ask questions and get support from Microsoft developers, engineers, and support to get your technical questions answered.	Self service via website
<a href="#">Office 365 Blogs</a> <a href="#">Power BI Blog on MSDN</a>	All	Technical – Development	Blogs by Office Dev Team members	Self service via website
<a href="#">Office 365 for ITPros on TechNET</a>	All	Technical - Deploy / Manage	Offline On Demand, Training and Documents	Self service via Website
<a href="#">Office 365 TechNET Forums</a>	All	Technical - Deploy / Manage	Ask questions and get support from Microsoft developers, engineers, and support to get your technical questions answered.	Self service via Website
<a href="#">Yammer Developer Center</a>	All	Technical – Development	Yammer Development	Self service via Website
<a href="#">Yammer</a> , <a href="#">Yammer Webinars</a> , <a href="#">Yammer Admin Center</a> <a href="#">Yammer Admin Guide</a>	All	Technical – Deploy / Manager	Yammer Usage, Administration	Self service via Website
<a href="#">Microsoft Office Demos</a>	Proficient	Sales, Presales	Demo environment with scripted demos to showcase Office 365 capabilities and explore the features	Self service via Website

# Additional Resources

## [Exams Status](#)

Exams scheduled to retire and retired exams list

Thank You